

Xchange Telecom LLC
PSC Tariff No. 2 – Telephone
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Section 6- RESIDENTIAL NETWORK SWITCHED SERVICES

6.1 GENERAL

6.1.1 Residential Network Switched Service provides a residential customer with a single, analog, voice-grade telecommunications connection to the Company's switching network which enables the customer to:

- a) place and receive calls from other stations on the public switched telephone network;
- b) access the Company's local, regional and toll calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling;
- d) access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).
- e) each access line can be used to place or receive one call at a time. Access lines are provided for connection to a single, customer-provided station set or facsimile machine.

6.1.2 Residential Rate Plans

The Company offers the following residential rate plans, described below:

- Basic Residential Service
- Flat Rate Residential Service
- Tax Inclusive Flat Rate Residential Service
- Lifeline Residential Service

In addition, several feature packages and usage bundles are available.