

Xchange Telecom LLC
PSC Tariff No. 2 – Telephone
Effective Date: October 12, 2018

Leaf: 89
Revision: 0
Superseding Revision:

Section 6 – RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

6.2 SERVICE DESCRIPTION AND RATES (cont'd)

6.2.5 Residential Lifeline Service (cont'd)

(a) Description (cont'd)

- (vi) Intrastate, Interlata Toll calls, including Operator Assisted Calls, are charged at the rates set forth in Xchange Telecom LLC PSC Tariff No. 1 – Telephone, Section 4, or may be obtained as part of a usage bundle.
- (vii) Unless otherwise specified in this tariff or by provision of law, all taxes and surcharges applicable to Residential Non-Lifeline Service will be applied to Lifeline customers.
- (viii) For purposes of Residential Lifeline Service, the Local Calling Area for Customers shall be the same as set forth in the applicable Verizon New York PSC tariffs for Verizon customers in the same rate center as the Company's customer.

(b) Eligibility

Lifeline services are restricted to low income residential subscribers for a single exchange access line at the principal residence. To qualify for Lifeline services a subscriber must be certified as income eligible for benefits from at least one of the following Government Programs:

Low Income Home Energy Assistance Program (LIHEAP) *

National School Lunch Program (NSLP) *

Temporary Assistance to Needy Families *

Family Assistance

Food Stamps

Safety Net Assistance

Medicaid

Supplemental Security Income (SSI)

Applicants are eligible for discounted Lifeline rates when they provide proof to the Company that they are certified as income eligible to receive one or more of the above benefits or are receiving one of the above benefits.

In addition, applicants are eligible for discounted Lifeline rates when approved to receive either a Veteran's Disability Pension or a Veteran's Surviving Spouse Pension. Applicants must provide proof to the Company that they are receiving one of these pensions.

* The programs with the asterisk are not eligible for support by the Federal Lifeline Program, but are eligible for support by the New York State Targeted Accessibility Fund.