

TDS Metrocom, LLC
P.S.C No. 1 - Telephone
Effective Date: July 26, 2018

Section 4
Leaf: 39
Revision: 0
Superseding Revision:

SUPPLEMENTAL SERVICES

4.9 **BLOCKING SERVICE**

4.9.1 **General**

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The following blocking options are available:

- a. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
- b. 900, 971, 974, 540, 550, 396, 970, 976, 910, 920 & 700 Blocking - allows the subscriber to block all calls beginning with the above prefixes from being placed.
- c. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- d. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it.

Toll Restriction will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.

- e. Direct Inward Dialing Blocking (Third Party and Collect Call) - provides business customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.

4.9.2 **Regulations**

- a. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- b. Blocking Service is available where equipment and facilities permit.
- c. Blocking Services or a telephonic block can only be removed pursuant to a written request by the customer of record, of the customer providing the correct password over the telephone, or by a request made in person by such customer. The customer can provide a personal password to use to remove blocking service at the time blocking service is established.

Issued By: Joel Dohmeier, Vice-President
TDS Metrocom, LLC, 525 Junction Rd., Madison, WI 53717