

PSC NO. 220 ELECTRICITY
NIAGARA MOHAWK POWER CORPORATION
INITIAL EFFECTIVE DATE: MAY 1, 2017
STAMPS: Issued in Compliance with Order dated April 21, 2017 in Case 15-E-0189

LEAF: 263.26
REVISION: 3
SUPERSEDING REVISION: 2

GENERAL INFORMATION

63. DIRECT LOAD CONTROL PROGRAM

Purpose: The Direct Load Control Program is being offered by the Company in response to the Commission's order in Case 14-E-0423. This Program will allow the Company to remotely control the customer's Control Device to reduce the customer's load during an Event. Customers participating in this Program must have load controllable equipment and install a Control Device.

63.1 Eligible Customers must be served under Service Classification Nos. 1, 1C, 2, 3, 3A, 4, 7, or 12, served at secondary and primary voltage level only.

63.2 **Definitions** - the following terms are defined for purposes of this Program only:

"Capability Period" is the period from May 1 through September 30 of any Program year, during which the Company can remotely control the participating customer's equipment.

"Company Designated Area" is an area, designated by the Company, which is an electrically distressed part of the electric delivery system. Company Designated Areas will be published on the Company's website.

"Control Device" is a device installed on the customer's load controllable equipment via a smart plug or embedded control that allows the Company to remotely control the equipment when an Event is called. For purposes of this Program, Control Device means one or more devices as may be required to control the equipment. Each Control Device contains a feature that allows the customer to override the Company's control of the customer's equipment. If the Customer is located in a Designated Area, the Customer may, at the company's discretion, have the option to have the Control Device provided, installed, and connected to the Internet by the Company or its designated contractor. Otherwise, the Control Device must be provided, installed and connected to the Internet by the Customer or its Service Provider and the Control Device must be able to communicate with National Grid's control system. A list of Company approved devices will be published on the Company's website.

An "Event" may be declared by the Company when:

- 1) The NYISO declares an emergency in conjunction with an in-day peak hour forecast response to an operating reserve peak forecast shortage or in response to a major state of emergency as defined in Rule 3.2 of the NYISO Emergency Operations Manual, or at the NYISO's discretion to relieve system or zonal emergencies;
- 2) The NYISO activates its Special Case Resources Program in response to a forecast peak operating reserve shortfall; or
- 3) The Company declares a need for emergency or non-emergency relief, as described by 40 CFR 63.6640 subparts 2 and 4, or when a voltage reduction of five percent or greater has been ordered, or when the Company determines that system peak conditions are likely to occur on specific substations, feeders, or geographical areas.

"Service Provider" means a provider registered with, and approved by, the Company to develop, maintain, and operate a communications portal that enables Internet-connected Control Devices to participate under this Program. A list of current Service Providers is available on the Company's website.