

PSC NO: 9 GAS SECTION: 0 LEAF: 35
 NATIONAL FUEL GAS DISTRIBUTION CORPORATION REVISION: 1
 INITIAL EFFECTIVE DATE: 05/01/2017 SUPERSEDING REVISION: 0
 ISSUED IN COMPLIANCE WITH ORDER IN CASE NO. 16-G-0257 DATED 04/20/17

GENERAL INFORMATION (Cont'd)

II.8.D. – Cont'd

When the failure to bill at an earlier time was due to Company deficiency, the Company shall not bill a non-residential customer for service rendered more than 12 months before the Company actually became aware of the circumstance, error, or condition that caused the underbilling, unless the Company can demonstrate that the non-residential customer knew or reasonably should have known that the original billing was incorrect.

The Company shall not bill a customer for service rendered more than 24 months before the utility actually became aware of the circumstance, error, or condition that caused the underbilling, unless the Company can demonstrate that the customer knew or reasonably should have known that the original billing was incorrect.

(4) Fixed-Factor Billing

The Company may use Fixed-Factor Billing in lieu of pressure correcting devices to determine the actual gas consumption of those customers receiving gas at a regulated metering pressure higher than normal delivery pressure of 0.25 pounds per square inch gauge. The Fixed-Factor Method involves the application of Boyle's Law (volume correction for pressure) to the uncorrected registration of the gas meter.

In instances where the Fixed-Factor Method is used, the amount of gas determined from the meter reading shall be multiplied by a factor derived from the following formula:

$$\frac{(P_b \& P_m) (F_{pb})^2}{PB} = \text{Billing Multiplier}$$

P_b is the average barometric pressure, calculated for the Company's service area, and measured in pounds per square inch absolute.

PB is the base pressure of 14.73 pounds per square inch absolute.

F_{pb} is the super compressability factor, based on 0.6 specific gravity hydrocarbon gas at 60 degrees Fahrenheit temperature.

Where the average barometric pressure varies by more than .10 pounds per square inch absolute within the Company's franchise territory, the average barometric pressure for that geographic location shall be calculated based on that location's elevation above sea level.

No fixed factor installation shall be made where the resulting measurement error is fact, or more than 2% slow. Additionally, the following rules shall apply:

- a. The regulated outlet set pressure to the customer's meter will be maintained under operating conditions at + or - 1% of the pressure absolute;

Issued by C. M. Carlotti, President, 6363 Main Street, Williamsville, NY 14221
 (Name of Officer, Title, Address)