

PSC NO: 9 GAS SECTION: 0 LEAF: 52
NATIONAL FUEL GAS DISTRIBUTION CORPORATION REVISION: 1
INITIAL EFFECTIVE DATE: 05/01/2017 SUPERSEDING REVISION: 0
ISSUED IN COMPLIANCE WITH ORDER IN CASE NO. 16-G-0257 DATED 04/20/17

GENERAL INFORMATION (Cont'd)

II.11. ACCESS TO PREMISES

The authorized agents of the Company shall, at all reasonable times, have free access to any premises supplied with gas or to which a service connection has ever been made, for the purpose of examining, repairing or removing meters, pipes or other appliances therein belonging to the Company and of inspecting the piping and appliances belonging to the customer. Any customer who, at any time directly or indirectly denies, prevents or hinders the Company's authorized agents from entering the building or location or from making an inspection or examination, shall be subject to a penalty of \$100 for each such occurrence.

Except to the extent prevented by circumstances beyond its control, the Company shall conduct a field inspection as soon as reasonably possible and within 60 calendar days of the following:

- A. a request contained in a service application;
- B. a reasonable customer request;
- C. the issuance of a field inspection order in accordance with the Company's bill review program;
- D. notification from any reasonable source that service may not be correctly metered;
- E. a directive by the Commission or its authorized designee

Issued by C. M. Carlotti, President, 6363 Main Street, Williamsville, NY 14221
(Name of Officer, Title, Address)