

PSC NO: 9 GAS	SECTION: 0	LEAF: 44
NATIONAL FUEL GAS DISTRIBUTION CORPORATION	REVISION: 1	
INITIAL EFFECTIVE DATE: 05/01/2017	SUPERSEDING REVISION: 0	
ISSUED IN COMPLIANCE WITH ORDER IN CASE NO. 16-G-0257 DATED 04/20/17		

GENERAL INFORMATION (Cont'd)

II.9.C. – Cont'd

This notice may be issued until at least 20 days have elapsed from the date payment was due. Bills for service are due when personally delivered or three (3) days after the mailing of the bill.

If a residential customer has specified to the Company in writing an alternative address for billing purposes, the disconnection notice shall be sent to both the alternate address and the address where service is rendered.

(2) Non-residential Customers

The termination of service to non-residential customers shall take place as follows:

- a. at least five days after written notice has been served personally upon the customer; or
- b. at least eight days after mailing a final notice of termination to the customer addressed to the premises where service is rendered; or
- c. a final notice of termination will not be issued or sent unless at least 20 calendar days have elapsed from the date payment was due, or the date given in a written notice to cure a tariff violation or as otherwise set forth in this tariff, except that a final notice of termination may be issued or sent on or after the date payment was due in the following circumstances:
 - i. when any portion of the charge that the customer has failed to pay is for service supplied through tampered equipment and for which an unmetered service bill has been rendered;
 - ii. when the charge that the customer has failed to pay is the installment amount due under a deferred payment agreement; or
 - iii. when the Company has a written waiver of the customer's right not to be sent a termination notice as set forth in 16 NYCRR 13.7(d)(2).

If a non-residential customer has specified to the Company in writing an alternate address for billing purposes, the notice shall be sent to such alternate address rather than to the premises where service is rendered.

(3) Submetering - Non-Residential Customers

Prior to termination to a customer providing submetered service, the Company shall first seek to inform submetered tenants of the termination through posting, notices, mailings or any other method the Company believes most likely to reach the greatest number of submetered tenants.

Issued by C. M. Carlotti, President, 6363 Main Street, Williamsville, NY 14221
(Name of Officer, Title, Address)