42. OTHER CHARGES AND ADJUSTMENTS (Cont'd)

Low Income Bill Discount Program (Cont'd)

Central Hudson will provide bill discounts by tiered income level beginning with the 2017/2018 HEAP season beginning on or about November 15, 2017.

Customers receiving HEAP assistance for other fuel types for the 2017/2018 HEAP season beginning on or about November 15, 2017 may self-identify into the program by providing Central Hudson with documentation that they are receiving HEAP assistance for another fuel type. Central Hudson will utilize automatic enrollment to the extent provided by the State Agency Office of Temporary and Disability Assistance (OTDA), for customers receiving HEAP assistance for other fuel types beginning with the 2017/2018 HEAP season on or about November 15, 2017.

All customers enrolled in the Low Income Bill Discount Program will receive the applicable discount for 12 consecutive months.

Beginning on or about November 15, 2017, Central Hudson will automatically enroll customers in Levelized Payment Billing (budget billing) as described in General Information Section No. 37. Customers will be able to opt-out of budget billing by contacting the Company.

Reconnection Fees

For customers participating in the Enhanced Powerful Opportunity Program or the HEAP Bill Credit Program, service reconnection fees will be waived, with a limit of one time per customer. Waivers will be granted in compliance with the funding terms established in the June 26, 2013 Order in Case 12-M-0192. Central Hudson may grant waivers to individual customers more than once during this period, on a case-by-case basis and for good cause shown.

Effective with the 2017/2018 HEAP season, on or about November 15, 2017, service reconnection fees for customers enrolled in the Low Income Bill Discount Program will be waived, subject to a limit of one time per customer in a twelve month period. Central Hudson may grant waivers to individual customers more than once in a twelve month period, on a case-by-case basis for good cause shown.

Issued by: Anthony S. Campagiorni, Vice President, Poughkeepsie, New York