

Effective Date: 06/12/2017

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: June 12, 2017
Issued in compliance with Order in Case 15-G-0244, dated April 20, 2017.

Leaf No. 27.1
Revision: 0
Superseding Revision:

GENERAL INFORMATION
2. HOW TO OBTAIN SERVICE (Cont'd)

D. ACCESS TO PREMISES (Cont'd)

- (3) Penalty: (Cont'd)
- (c) If the customer or the person that controls access to the premises fails to pay the \$100.00 penalty charge assessed for not providing access for the purpose of performing required leakage surveys and atmospheric corrosion inspections, service to the premises may be terminated pursuant to 16 NYCRR 11.4(a).
 - (d) If the customer or the person that controls access to the premises pays the \$100.00 penalty charge for the purpose of performing required leakage surveys and atmospheric corrosion inspections, and fails to provide access to the premises, upon 15 days' notice to the customer and Department Office of Consumer Services, the Company may terminate supply of gas service.
 - i. Such Notice shall state: "The Company has made two attempts by special appointment and was unable to gain access to your premises for the purpose of performing required leakage surveys and atmospheric corrosion inspections. The failure to keep your appointment or refusal to provide access shall result in termination of gas supply service 15 days from the date of this Notice."
 - ii. If access to the premises is provided prior to the expiration of the 15 day period, the Company shall not terminate the service.
 - iii. If customer's service is terminated, the customer may request Reconnection of Service in accordance with Rule 4.H, Reconnection of Service.
- (4) Other Rights:
Nothing contained in this section shall be construed to impair the Company's rights as to any other person who prevents access to the Company – or customer-owned meters and/or equipment.

ISSUED BY: Joseph J. Syta, Vice President, Controller and Treasurer, Rochester, New York