

PSC NO: 9 GAS SECTION: 0 LEAF: 52
NATIONAL FUEL GAS DISTRIBUTION CORPORATION REVISION: 2
INITIAL EFFECTIVE DATE: 06/22/2017 SUPERSEDING REVISION: 1
ISSUED IN COMPLIANCE WITH ORDER IN CASE NO. 15-G-0224 DATED 04/20/17

GENERAL INFORMATION (Cont'd)

II.11. ACCESS TO PREMISES

A. REQUIREMENT TO PROVIDE ACCESS

The authorized agents of the Company shall, at all reasonable times, have free access to any premises supplied with gas or to which a service connection has ever been made, for the purpose of examining, inspecting, repairing or removing meters, pipes or other appliances therein belonging to the Company and of inspecting the piping and appliances belonging to the customer. Any customer or party who controls access who, at any reasonable time directly or indirectly denies, prevents or hinders the Company's authorized agents from entering the building or location or from making an inspection, examination or to allow for leakage surveys and corrosion inspections, shall forfeit to the Company \$100 for each such occurrence.

B. SCHEDULING OF FIELD INSPECTIONS

Except to the extent prevented by circumstances beyond its control, the Company shall conduct a field inspection as soon as reasonably possible and within 60 calendar days of the following:

- (1) a request contained in a service application;
- (2) a reasonable customer request;
- (3) the issuance of a field inspection order in accordance with the Company's bill review program;
- (4) notification from any reasonable source that service may not be correctly metered;
- (5) a directive by the Commission or its authorized designee; or
- (6) as otherwise required under applicable law, regulation or Order.

C. FAILURE TO PROVIDE ACCESS

Where a customer, or party who controls access, at any time directly or indirectly denies, prevents or hinders the Company's authorized agents from entering the building or location, or misses two or more safety inspection appointments to allow for leakage surveys and corrosion inspections, gas service may be terminated or disconnected after the Company has issued a service charge for non-access in conjunction with Section II.11.A. above, for failure to provide or allow such access to a premises if:

- (1) the customer or access controller has failed to pay such service charge and the Company follows the service termination procedures in Article 2 of the Public Service Law and 16 NYCRR 11 , or

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