

PSC NO: 18 TELEPHONE  
Frontier Communications of Seneca Gorham, Inc.  
Effective Date: July 1, 2017

Section 6 Leaf: 11  
Revision: 1  
Superseding Revision:0

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SECTION 6 – MISCELLANEOUS SERVICES

E. OPERATOR SERVICES – ALL SERVICE AREAS (cont'd)

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2. Directory Assistance Call Completion

1. Directory Assistance Call Completion (DACC) allows customers the option to have their local and/or Intralata Calls completed to a requested number by either the Directory Assistance operator or the audio response system that provides the requested directory number.
2. The regulations and charges apply to calls placed to Directory assistance from within the LATA where the Directory Assistance call originates.
3. The DACC charge will apply only to completed calls.
4. The Directory Assistance charge will apply in addition to the DACC charge.
5. If offered for IntraLATA toll calling, toll rates for calls completed through DACC will be measured from the originating to the terminating point and will not include mileage to and from the Directory Assistance service location.

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