

**PSC No. 5 - WATER****LEAF NO.: 49****COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****REVISION: 1****INITIAL EFFECTIVE DATE: JUNE 1, 2017****SUPERSEDING REVISION:**

Issued in compliance with Commission Order issued May 18, 2017 in Case 16-W-0259

**VII. INSTALLATION OF SERVICES (CONTINUED)**

5. The Company shall discontinue service to a customer who fails to comply with the requirements of the State Sanitary Code or the Public Health Law pertaining to cross connections or the finding and/or determination referred to in the preceding paragraph.
6. The Company, through its properly authorized agents and assistants, may request and, upon the consent of the customer, may enter the premises of any customer who is supplied with water to examine the pipes and fixtures, backflow prevention devices, the quantity of water used, the manner and nature of water used, types of stored materials, supplies and products, processes, private wells, swimming pools, underground lawn irrigation systems, fire sprinkler systems, solar heating systems, or any other products or processes which may endanger the quality of the Company's water supply.
  - 6.1. Alternatively, the customer may have such an inspection performed at customer's expense by a professional engineer (or architect) licensed and registered in New York State who would certify the results of the inspection to the Company.
    - 6.1.1. Certification by non-Company inspectors must be to the Company's satisfaction.
7. Water service may be discontinued by the Company for refusal to grant access for the aforementioned purposes,
  - 7.1. where the Company has a reasonable basis to believe, from the nature or use of such premises, that a determination should be made as to the existence, non-existence or degree of contamination hazard or
  - 7.2. where the activities there are comparable or similar to those of typical establishments listed in the State Department of Health guidelines as requiring protective devices.
  - 7.3. The customer will not be subject to discontinuance if, upon the refusal to provide access, he or she provides a certification by a professional engineer (or architect) licensed and registered in New York State that a backflow prevention device that meets the requirements of the Company and the State Department of Health has been installed; or, in the alternative the customer provides a certification by a professional engineer (or architect) licensed and registered in New York State that such device is unnecessary at the premises. Such certification must be to the satisfaction of the Company.
8. The Company will discontinue service to a customer's premises immediately in the event of an actual or imminent contamination, pending its abatement, where such contamination threatens the health or safety of persons or the Company's water supply.
9. If the Company is aware of a hazardous condition that may affect the health and safety of consumers of its water, it will immediately make all reasonable efforts to contact affected parties.

**O. Company Right to Restrict Water Use**

1. The Company reserves the right to restrict or prohibit the use of water for non-essential purposes at any time the Company deems such action necessary in the public interest for the safeguarding and protection of water supply necessary for fire protection, domestic and sanitary requirements of its consumers at large or to comply with any laws or regulations enacted by governmental authorities.

Issued by: Carmen P. Tierno, President, 60 Brooklyn Avenue, Merrick, New York 11566

Cancelled by supplement No. 14 effective 04/01/2023