

**PSC No. 5 - WATER****LEAF NO.: 27****COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****REVISION: 1****INITIAL EFFECTIVE DATE: JUNE 1, 2017****SUPERSEDING REVISION:**

Issued in compliance with Commission Order issued May 18, 2017 in Case 16-W-0259

**VI. BILLING, METER READING, NOTIFICATION AND TERMINATION FOR RESIDENTIAL AND NON-RESIDENTIAL GENERAL USE WATER (CONTINUED)**

- 1.6. For refusal of reasonable access to the property for the purposes of inspecting fixtures or piping or for reading, repairing, testing or removing meters and for refusal to grant access to premises by Company personnel for purposes of inspection to determine the existence of actual or potential cross connections as described in Section VII, Subsection N, except where the customer has such an inspection performed by a qualified engineer or architect in accordance with the provisions of Section VII, Subsection N.
  - 1.7. For violation of the rules of the Company as filed with the Public Service Commission.
2. Discontinuance for Non-Payment:
  - 2.1. The Company may, after due notice as required by law, discontinue the supply of water to any and all premises of a customer if payment is not made to the Company of all money due from the customer for service supplied to such premises. The Company may refuse to supply service or additional service to an applicant or customer until all money due is paid.
  - 2.2. If a former customer who is indebted to the Company attempts by some agency, relationship or otherwise to obtain service, the Company reserves the right to refuse service until payment of all indebtedness for water service is made. Where a customer's service is discontinued for non-payment of bills, the Company reserves the right to refuse to furnish service to said customer at the same or any other location, until all charges, including the reconnection charge specified below in Subsection P – Reconnection of Service, paragraph 7, shall have been paid and satisfactory assurance given to the Company that future bills will be paid promptly.
3. Discontinuance for Non-Access
  - 3.1. The Company may, after due notice, discontinue the supply of water to the premises if arrangements have not been made to read, change or inspect the Company's equipment. The Company may refuse to supply service until the work required has been completed.
4. Discontinuance for Violation
  - 4.1. The Company may after due notices, discontinue the supply of water to the premises if the customer's culpable conduct created the violation of the rules and regulations of the Company. The Company will not restore the water supply until the violation has been removed.
5. Voluntary Discontinuation of Service
  - 5.1. Unless otherwise provided herein, any residential or non-residential customer may discontinue water service by giving the Company written notice not less than 48 hours prior to the discontinuance, and all liability for charges for service rendered after the discontinuance of service, as herein provided for, shall cease. Separate provisions for the discontinuance of public or private fire protection or private fire sprinkler service are set forth in other sections of this tariff.
6. Where two or more premises are now supplied with water through one service pipe, under the control of one curb stop, if any of the parties so supplied shall violate any of the Commission's rules or the

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Cancelled by supplement No. 14 effective 04/01/2023