

GetGo Communications LLC
New York P.S.C. No. 2 – Communications
Effective: August 18, 2017

Leaf 35
Revision: 0
Superseding Revision:

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.3 Jurisdictional Report Requirements (Cont'd)

D. PIU Audit Results

1. Audit results will be furnished to the Customer via Certified U.S. Mail (return receipt requested). The Company will adjust the Customer's PIU based upon the audit results. The PIU resulting from the audit shall be applied to the usage for the quarter the audit is completed, the usage for the quarter prior to completion of the audit, and the usage for the two (2) quarters following the completion of the audit. After that time, the Customer may report a revised PIU pursuant to A. preceding. If the revised PIU submitted by the Customer represents a deviation of 5 percentage points or more, from the audited PIU, and that deviation is not due to identifiable reasons, the provisions in B. preceding may be applied.

2. Both credit and debit adjustments will be made to the Customer's intrastate access charges for the specified period to accurately reflect the intrastate usage for the Customer's account consistent with the provisions set forth herein.

3. If, as a result of an audit conducted by an independent auditor, a Customer is found to have over-stated the PIU by 20 percentage points or more, the Company shall require reimbursement from the Customer for the cost of the audit. Such bill (s) shall be due and paid in immediately available funds 30 days from receipt and shall carry a late payment penalty as set forth herein if not paid within the 30 days.

E. Contested Audits

1. When a PIU audit is conducted by an independent auditor selected by the Company, the audit results will be furnished to the Customer by Certified U.S. Mail (return receipt requested). The Customer may contest the audit results based on substantive cause by providing written notification, by Certified U.S. Mail (return receipt requested), to the Company within thirty (30) calendar days from the date the audit report is furnished to the Customer. When a PIU audit is conducted by an independent auditor selected by the Customer, the audit results will be furnished to the Company by Certified U.S. Mail (return receipt requested). The Company may contest the audit results by providing written notification, by Certified U.S. Mail (return receipt requested), to the Customer within thirty (30) calendar days from the date the audit report is furnished to the Company.

Issued By: Mark Boyles, Director, Voice and Real Time Operations
10 Exchange Place, Suite 1710, Jersey City, NJ 07310

Cancelled by supplement No. 1 effective 08/30/2023