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GetGo Communications LLC New York P.S.C. No. 2 – Communications Effective: August 18, 2017 Leaf 29 Revision: 0 Superseding Revision:

## SECTION 2 - RULES AND REGULATIONS, (Cont'd)

## 2.3 Obligations of the Customer, (Cont'd)

## 2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs, and expenses, including reasonable attorneys' fees for:

- A. any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees;
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.
- 2.3.3 Jurisdictional Report Requirements
- A. Jurisdictional Reports
- 1. Percent Interstate Usage (PIU)
- (a) Pursuant to Federal Communications Commission Order FCC 85-145 adopted April 16, 1985, interstate usage is to be developed as though every call that enters a Customer network at a point within the same state as that in which the called station (as designated by the called station number) is situated is an intrastate communication and every call for which the point of entry is in a state other than that where the called station (as designated by the called number) is situated is an interstate communication.
- (b) When a Customer initially orders Switched Access service, the Customer shall state in its order the Percentage Interstate Usage (PIU) on a statewide, LATA or billing account number level (at the option of the Customer) on a local exchange company specific basis, separately for each of the following: