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GetGo Communications LLC New York P.S.C. No. 2 – Communications Effective: August 18, 2017 Leaf 16 Revision: 0 Superseding Revision:

SECTION 1 – DEFINITIONS AND ABBREVIATIONS (Cont'd)

1.2 Definitions of Terms (Cont'd)

Query - The inquiry to a Company database to obtain information, processing instructions or service data.

Recurring Charge - The periodic (usually monthly) charges to the Customer for services, facilities or equipment, which continue for the agreed upon duration of the service. Recurring charges do not vary based on Customer usage of the services, facilities or equipment provided.

Service(s) - Company's common carrier communications service(s) provided under this Tariff.

Service Commencement Date - The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards in the service order or this tariff, in which case the service commencement date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute service commencement date. For Services provided though a Constructive Order, the Service Commencement Date is the date upon which a Constructive Order is constituted.

Service Order - A written request for network services executed by the Customer and the Company. The signing of a Service Order by the Customer and acceptance by the Company begins the respective obligations of the parties in that order for services offered under this tariff.

Signaling Point of Interface - The Customer designated location where the SS7 signaling information is exchanged between the Company and the Customer.

Signaling System 7 (**SS7**) - The common Channel Out of Band Signaling protocol developed by the Consultative Committee for International Telephone and Telegraph (CCITT) and the American National Standards Institute (ANSI).

Station - Refers to telephone equipment or an Access Line from or to which Calls are placed.

Switched Access Service - Access to the switched network of an Exchange Carrier for the purpose of originating or terminating communications. Switched Access is available to carriers, as defined in this tariff.