

GetGo Communications LLC  
New York P.S.C. No. 2 – Communications  
Effective: August 18, 2017

Leaf 9  
Revision: 0  
Superseding Revision:

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## SECTION 1 – DEFINITIONS AND ABBREVIATIONS (Cont'd)

### 1.2 Definitions of Terms (Cont'd)

**Application for Service** – The Company's order process that includes technical, billing and other descriptive information provided by Customer that allows Company to provide requested communications Services for Customer and Customer's Authorized Users. Upon acceptance by Company, the Application for Service becomes a binding contract between Customer and Company for the provision and acceptance of Service.

**Authorized User** - A person, firm, corporation or other entity that either is authorized by the Customer to use Access Services or is placed in a position by the Customer, either through acts or omissions, to use Access Services.

**Automatic Number Identification (ANI)** - The automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party Customer. The primary purpose of ANI is for billing toll calls.

**Bit** - The smallest unit of information in a binary system of notation.

**Bps** - Bits per second. The number of bits transmitted in a one second interval.

**Business Hours** – The phrase "Business Hours" generally means the time beginning at 8:00 a.m. and ending at 5:00 p.m. local time at the place of Company operation, Monday through Friday excluding holidays.

**Business Office** – The phrase "Business Office" means the primary location where the business operations of the Company are performed and where a copy of the Company's tariffs are made available for public inspection. The address of the business office is 499 Washington Blvd., Suite 1401 Jersey City, NJ 07310.

**Call** - A Customer or End User attempt for which the complete address code (e.g., 0-, 911, or 10 digits) is provided to the Serving Wire Center, End Office or Access Tandem Switch.

**Central Office** - The premises of the Company or another local exchange carrier where Company's facilities used in the provision of local exchange service and/or exchange access service may be interconnected to Customer or End User facilities.

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Issued By: Mark Boyles, Director, Voice and Real Time Operations  
10 Exchange Place, Suite 1710, Jersey City, NJ 07310

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