

GetGo Communications LLC  
New York P.S.C. No. 1 – Communications  
Effective: August 18, 2017

Leaf 9  
Revision: 0  
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## **SECTION 1 – DEFINITIONS AND ABBREVIATIONS (Cont'd)**

### **1.2 DEFINITIONS OF TERMS (Cont'd)**

**Completed Call** - A call which the Company's network determined, using either hardware or software answer supervision techniques, has been answered by a person, answering machine, fax machine, computer modem device, or other mechanical answering device.

**Customer** - A person, association, firm, corporation, partnership, governmental agency or other entity, including affiliates or divisions of the Customer, in whose name the telephone number of the calling station is registered. The Customer is responsible for payment of charges to the Company and compliance with all terms and conditions of this tariff. This term also includes a person who was a Customer of the Company within the past 30 days and who requests Service at the same or different location.

**Customer-Provided Equipment (CPE)** - Equipment provided by the Customer for use with the Company's Service. CPE can include a station set, facsimile machine, key system, private branch exchange (PBX), computer or other devices or apparatus, and associated wiring, which are intended to be connected electrically, acoustically, or inductively to the telecommunication system.

**Dedicated Communications Service** - Is that of furnishing the requisite Facilities including channels and network terminating equipment, to enable the Customer and authorized users to communicate between specified locations of continuous use.

**Dial Tone** - An audible tone sent from an automatic switching system to a customer to indicate the equipment is ready to receive dial signals.

**Disconnect** - To render inoperable or to disable circuitry thus preventing outgoing and incoming Service.

**Emergency Situation** - A single event that causes an interruption of service or installations affecting End Users of a Local Exchange Carrier. The Emergency Situation shall begin with the first End User whose service is interrupted by the single event, and shall end with the restoration or installation of the service of all affected End Users.

The term single event shall include:

a declaration made by the applicable state or federal governmental agency that the area served by the Local Exchange Carrier is either a state or federal disaster area; or

an act of third parties, including acts of terrorism, vandalism, riot, civil unrest or war, or acts of parties that are not agents, employees or contractors of the Local Exchange Carrier; or a severe storm, tornado, earthquake, flood or fire, including any severe storm, tornado, earthquake,

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Cancelled by supplement No. 1 effective 08/30/2023