

GetGo Communications LLC
New York P.S.C. No. 2 – Communications
Effective: August 18, 2017

Leaf 60
Revision: 0
Superseding Revision:

SECTION 6 - MISCELLANEOUS CHARGES (Cont'd)

6.3 Billing & Collection

The Company will provide the following services:

- Recording Service
- Automatic Number Identification (ANI)
- Billing Name and Address (BNA)

6.3.1 Recording Service

Recording is the entering on magnetic tape or other acceptable media the details of Customer messages originated through switched access service. Recording is provided 24 hours a day, 7 days a week.

The company will provide recording service in association with the offering of Switched access Service for Customer messages that can be recorded by company-provided automatic message accounting equipment. At the request of the Customer, recording service will be provided for switched access service on an end office and type of call basis. Type of call means message telecommunications service (MTS) including 700 and 900 service, calls originating and/or terminating over a WATS access line, and station message detail recording for MTS and calls originating from a WATS access line.

The company will provide recording service in its operating territory. The minimum territory for which the company will provide recording service is all the appropriately equipped offices in a state operating territory for which the Customer has ordered switched access service.

For Switched Access Service, the term "Customer message" used herein denotes an intrastate call originated by a Customer's end user. Station message detail recording is an optional feature which provides a record of Customer messages originated by MTS and WATS access lines.

A. Undertaking of the Company

1. The Company will record all Customer messages carried over switched access service that are available to company-provided recording equipment or operators. Unavailable Customer service messages (i.e. certain Feature Group operator and TOPS messages which are not accessible by company-provided equipment or operators) will not be recorded. The recording equipment will be provided at locations selected by the company.

2. A standard format for the provision of the recorded Customer message detail will be established by the company and provided to the Customer. If, in the course of company business, it is necessary to change the format, the company will notify the involved Customers six months prior to the change, unless otherwise agreed to by the Customer and the company.

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Cancelled by supplement No. 1 effective 08/30/2023