

Filippo Justice Inc. d/b/a Blink Voice  
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## SECTION 5 - SUPPLEMENTAL SERVICES

### 5.2 CLASS SERVICES (cont'd)

#### 5.2.2 Description of Features (cont'd)

##### b. Automatic Redial

The Automatic Redial feature allows a customer to automatically redial the last number dialed. This is accomplished by the customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the customer.

The Automatic Redial feature also allows customers, having reached a busy number, to dial a code before hanging up. Automatic Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the customer is notified of the connected call via a distinctive ring.

The following types of calls cannot be Automatically Redialed:

- ☐ Calls to 800 Service numbers
- ☐ Calls to 900 Service numbers
- ☐ Calls preceded by an interexchange carrier access code
- ☐ International Direct Distance Dialed calls
- ☐ Calls to Directory Assistance
- ☐ Calls to 911

##### c. Automatic Recall

The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a customer's number. This allows a customer to dial back any missed or unanswered telephone calls.

##### d. Customer Originated Trace

Customer Originated Trace allows customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the customer can use this application to combat nuisance calls.