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Filippo Justice Inc. d/b/a Blink Voice

NY PSC Tariff No. 1

Effective Date: October 9, 2017

Section: 3 Leaf: 2

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SECTION 3 - CONNECTION CHARGES

3.1 CONNECTION CHARGE

3.1.1 General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

3.1.2 Exceptions to the Charge

- a. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.
- b. No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.
- c. The Company may from time to time waive or reduce the charge as part of a promotion. See Section 5.2.

3.2 SERVICE ORDER

- 1. A Service Order Charge applies per customer order, for all work or services ordered to be provided at one time, on the same premises, for the same customer. The charge recovers the cost of receiving, recording and processing a customer's request for service.
- 2. A single service order will not apply to any order due to:
 - a company initiated change;
 - a Company error or its agents' error;
 - change in billing address; or
 - Partial or complete removal of service

Service Order Charge Minimum Maximum \$\frac{\text{Minimum}}{20.00} \\$120.00