

PSC NO: 12 GAS
COMPANY: THE BROOKLYN UNION GAS COMPANY
INITIAL EFFECTIVE DATE: 07/01/17
STAMPS: Issued in compliance with Order in Case 15-G-0185 dated June 16, 2017

LEAF: 377
REVISION: 9
SUPERSEDING REVISION: 8

SERVICE CLASSIFICATION No. 18 – Continued

E. GAS DELIVERIES, BALANCING, OPERATIONS AND COMMUNICATIONS

1. Non-Core Gas Customers

In the event a customer is eligible to purchase his own gas supply and deliver it to the Company's city gate without the use of a Seller that is an ESCO or Marketer, the customer shall be considered to be his own Seller, and, as such, shall adhere to all provisions of the Seller Transportation Aggregation Service under Service Classification No. 19 with the exception of the Company's Mandatory Capacity Program as described on Leaf Nos. 406.3 through 408. Customer (i) shall be responsible for all charges set forth on the Statement of Seller Charges and Adjustments as described on Leaf Nos. 404 through 406 (ii) shall follow the Operations and Communications Provisions described on Leaf Nos. 408 and 409, and (iii) must adhere to the Special Provisions as described on Leaf Nos. 409 through 411.

Communications Protocol: Effective October 2012, the Company will maintain a database of contact information for all of its interruptible and temperature controlled customers and interested stakeholders (e.g., DPS Staff, ESCOs, NYSERDA and oil associations). This database will be used to provide notifications to these customers and stakeholders regarding the Company's interruptible and temperature controlled service, including: forecast temperatures, potential interruptions, and the initiation/conclusion of actual interruptions. These notifications will be sent via multiple mediums, such as telephone, electronic mail and text message. Beginning October 2012, the Company will perform an annual communications test during which interruptible and temperature controlled customers will be asked to confirm their contact information. The Communications Protocols for all customers served under this service classification are described in the Company's Gas Transportation Operating Procedures Manual, Section VII, as filed with the Public Service Commission. Customers will be required to provide affidavits confirming that they have alternative fuel supply contracts in place for the upcoming winter heating season as described in the Company's Gas Transportation Operating Procedures Manual, Section VII, as filed with the Public Service Commission.

Issued by: Kenneth D. Daly, President, Brooklyn, New York