SECTION 3 – DIRECTORY LISTINGS

A.   ALPHABETICAL DIRECTORY (cont'd)

    4.   Free Listings

        Listings are provided without charge as follows:

        One listing for each individual line except where individual lines are grouped for incoming service, only one listing will be provided for each such group.

        One listing for each PBX or intercommunicating system.

        One listing for each subscriber to party line service.

        Where more than one flat rate line is furnished to the same customer at the same address and billed on the same bill, free listing may include the telephone number of any such line which is eligible to be listed under the provision above.

    5.   Rates for Charge Listings (Additional Listings)   (T)

        The monthly rate for each listing, in excess of the allowance of free listings is as follows:

	Business	Residence
Additional Standard Listings	$3.00	$3.00
Extra Line of Information	5.50	5.50

        (T)
        (D)
        (D)

    6.   Domestic Violence Waiver

        Pursuant to Section 91(7) of the Public Service Law, where a customer requests protection of his or her identity in connection with the customer's purchase of telephone service and the customer a) is a victim of domestic violence, as defined in Section 459-a of the New York Social Services Law, and b) for whose benefit any order of protection, other than a temporary order of protection, has been issued by a court of competent jurisdiction, the Company will:

        1. Allow the customer to use a modified or alternative name for a directory listing, or
        2. Waive the otherwise applicable charges for a non-published telephone listing

        These listings shall conform to all the same requirements of other non-published listings. A customer requesting such an accommodation shall provide a copy of the order of protection to the Company.

Pricing and Tariff Manager, 21 West Ave, Spencerport, NY 14559