

PSC NO: 4 TELEPHONE  
Citizens Telecommunications Company of New York, Inc.  
d/b/a Frontier Communications of New York  
Effective Date: July 16,2017

Section: 6 Leaf: 16  
Revision: 4  
Superseding Revision:3

### SECTION 6 – MISCELLANEOUS SERVICES

#### E. OPERATOR SERVICES – ALL SERVICE AREAS (cont'd)

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|----|--|--------------|-----|
| 1. | General (cont'd)   |              | (T) |
| f. | National Directory Assistance Service  |              |     |
| 1. | National Directory Assistance Service provides customers with assistance in determining telephone numbers outside their LATA.  |              |     |
| 2. | The application of charges set forth below apply to customer requests for National Directory Assistance Service in determining or attempting to determine the telephone number of any party located outside, or thought to be located outside, their LATA. |              |     |
| 3. | There are no call allowances for National Directory Assistance Service.  |              |     |
| 4. | National Directory Assistance Service is only available where technically feasible.  |              |     |
| 2. | Rates  |              |     |
|    |  | <u>Rates</u> |     |
| a. | Line Status Verification - per request   | \$1.00       |     |
| b. | Call Interruption - per request  | 1.50         |     |
| c. | Local Directory Assistance Service - per call  |              |     |
|    | Residence  | 0.99         | (T) |
|    | Business   | 0.45         |     |
|    |  |              | (D) |
| d. | National Directory Assistance Service - per call   |              |     |
|    | Residence  | 1.50         | (T) |
|    | Business   | 0.95         |     |

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