

GetGo Communications LLC
New York P.S.C. No. 1 – Communications
Effective: August 18, 2017

Leaf 53
Revision: 0
Superseding Revision:

SECTION 3 – DESCRIPTION OF SERVICE (Cont'd)

3.7 INTRALATA TOLL PRESUBSCRIPTION (Cont'd)

3.7.1 Application (Cont'd)

If an unauthorized change in intraLATA toll presubscription and interLATA presubscription occurs at the same time, on the same line, and the presubscribed ITP is the same carrier for intraLATA and interLATA, unauthorized and PIC Change Charges as provided herein and in the Company's corresponding FCC Tariff will apply.

D. Equal Access Recovery Charge. The Equal Access Recovery Charge is a charge to recover the costs that the Company has directly incurred in connection with the implementation of intraLATA toll presubscription. The Equal Access Recovery Charge is billed on a competitively-neutral basis to all intraLATA toll providers.

E. End User Customer Charge Discrepancy. When a discrepancy is determined regarding an end user Customer's designation of a preferred intraLATA toll Carrier, the following rules will apply, depending upon the situation described:

- A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Company.
- If an end user Customer denies requesting a change in intraLATA toll presubscription as submitted by an ITP, and the ITP is unable to produce a letter of authorization signed by the end user Customer, the ITP will be assessed all applicable change charges tariffed herein. The ITP will also be assessed the intraLATA toll presubscription change charge as specified herein, which was previously billed to the end user.

F. Verification of Orders. Neither the ITP nor the Company shall submit a PIC change order generated by outbound telemarketing or other sales practices unless and until the order has first been confirmed in accordance with the FCC's current anti-slamming practices and procedures.

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Cancelled by supplement No. 1 effective 08/30/2023