

GetGo Communications LLC  
New York P.S.C. No. 1 – Communications  
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Leaf 52  
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### **SECTION 3 – DESCRIPTION OF SERVICE (Cont'd)**

#### **3.7 INTRALATA TOLL PRESUBSCRIPTION (Cont'd)**

##### **3.7.1 Application (Cont'd)**

Initial free selections available to new end user Customers are:

- Designate an ITP as their primary Carrier, thereby requiring no access code to access that ITP's service. Other Carriers are accessed by dialing 10XXX, 101XXX, or other required codes.
- Choose no Carrier as a primary Carrier, thus requiring 10XXX or 101XXX code dialing to access all ITPs. This choice can be made by directly contacting the Company. In addition, new end user Customers that do not select a preferred Carrier will be assigned a "No-PIC" status. Following a new end user Customer's initial free selection, any subsequent selection made following implementation of intraLATA toll presubscription is subject to a nonrecurring charge as set forth in Section 4, herein.

B. ITP Feature Group D Discontinuance. If an ITP elects to discontinue FGD service after implementation of the intraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users who have selected the canceling ITP as their preferred intraLATA toll provider. The ITP must inform its end user customers that it is canceling its FGD service, request that the end user customer select a new ITP, and state that the canceling ITP will pay the PIC change charge in accordance with the provisions of this tariff. The ITP must provide written notification to the Company that this activity has taken place.

Following the ITP's discontinuance of service, the Company will bill the canceling ITP a change charge for each end user customer that is designated to the ITP at the time of its discontinuance of service.

C. Unauthorized PIC Change Charges. An unauthorized PIC change is a change in the presubscribed intraLATA toll provider that the end user Customer denies authorizing. PIC disputes for end user Customers are resolved through an investigative process whereby source documents and customer service event logs will be examined to determine whether or not such PIC change was so authorized.

If an unauthorized change in intraLATA presubscription occurs, the ITP making the unauthorized change will be assessed a charge for unauthorized change in presubscription to compensate the Company for costs incurred. In addition, the ITP will be assessed the applicable PIC Change Charge for returning the end user to their preferred intraLATA toll provider.

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Cancelled by supplement No. 1 effective 08/30/2023