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#### **SECTION 3 - SERVICE DESCRIPTION (Cont'd)**

## 3.4 LOCAL EXCHANGE SERVICE OFFERINGS (Cont'd)

# 3.4.2 Basic Local Exchange Service

Basic Local Exchange Service provides the Customer with basic access lines allowing connectivity to the local service network and features. Customers subscribing to Local Exchange Service will be allowed to use their service with the measured rate usage option.

#### 3.4.3 Business Trunk Line Service

Business Trunk Line Service provides trunk-featured business local services for analog connection to Key and PBX systems. Service will include Direct Outward Dial ("DOD"). Customers subscribing to Business Trunk Line Service will be allowed to use their service with the measured rate usage option.

## 3.4.4 Trunk Line Call Hunting Service

Trunk Line Call Hunting Service is a Local Business Line Service that may be sold with hunting features to front-end an existing Key or PBX System.

## 3.4.5 Direct Inward Dial ("DID") Service

- A. DID enables a Caller to complete a Call to a specific extension without being transferred by an attendant. The Company offers DID service to its Customers in blocks of twenty (20) telephone numbers. A minimum initial order of 100 numbers is required for service establishment on T-1 or PRI facilities.
- B. The Company reserves the right to review vacant DID numbers or numbers not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that inefficient number utilization is occurring, the Company reserves the right to reassign the unused DID numbers.
- C. The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end-office.