

GetGo Communications LLC  
New York P.S.C. No. 1 – Communications  
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## **SECTION 2 - RULES AND REGULATIONS (Cont'd)**

### **2.9 TERMINATION FOR CAUSE OTHER THAN NONPAYMENT (Cont'd)**

2.9.3.C.2 Reconnection charges will apply when Service is restored. However, no charge shall be made for reconnection if the Service was terminated due to an error on the part of the Company.

### **2.9.4 Change in the Company's Ability to Secure Access**

Any change in the Company's ability (a) to secure and retain suitable Facilities and rights for the construction and maintenance of the necessary Facilities and equipment, or (b) to secure and retain suitable space for its plant and Facilities in the building where Service is provided to the Customer may require termination of a Customer's Service until such time as new arrangements can be made. Under such circumstances, no charges will be assessed the Customer while Service is terminated, and no connection charges will apply when Service is restored.

### **2.9.5 Emergency Termination of Service**

The Company will immediately terminate the Service of any Customer, on request, when the Customer has reasonable belief that the Service is being used by an unauthorized person or persons. The Company may require that submitted in writing as a follow-up to a request made by telephone.

## **2.10 USE OF CUSTOMER'S SERVICE BY OTHERS**

### **2.10.1 Customers and Authorized Users**

Services provided hereunder are provided solely for the use of the Customer, except for occasional use of such Service by visitors and other invitees. Customers may not resell such Service to a third party for any form of compensation.

### **2.10.2 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the Service and Facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company. Transfer of all or a portion of a Customer's account, the Service or the Company's equipment by the Customer to any other person or entity, or to a new residence or other location, is prohibited.

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Cancelled by supplement No. 1 effective 08/30/2023