Status: CANCELLED Received: 07/17/2017 Effective Date: 08/18/2017

GetGo Communications LLC New York P.S.C. No. 1 – Communications Effective: August 18, 2017 Leaf 31 Revision: 0 Superseding Revision:

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.8 PAYMENT (Cont'd)

2.8.7 Deferred Payment Agreements (Cont'd)

The Company's deferred payment agreement does not include a finance charge.

The Company may discontinue service to any Customer due to the Customer's failure substantially to comply with the terms and conditions of a deferred payment agreement. Said right shall arise, however, only after the Company gives the Customer five days' written notice of the proposed discontinuance and the reasons therefor.

2.8.8 Advance Payments And Deposits

To safeguard its interests, the Company may require a Customer to make an advance payment before Service and Facilities are furnished. The advance payment will not exceed an amount equal to two (2) months of estimated monthly recurring charges for the Service or Facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. Company will credit the advance payment to the Customer's initial bill.

Company may verify Customer's creditworthiness and may utilize credit reporting agencies in accordance with applicable laws. Company may require from Customer a deposit based on Customer's credit rating.

2.8.9 Taxes And Other Charges

The Customer is responsible for payment of any Federal, state or local sales, use, gross receipts, access or other taxes, charges, surcharges (however designated), franchise and permit fees, and all taxes, fees, and other exactions imposed on the Company or its Service by governmental jurisdictions, other than taxes imposed generally on the Company's net income, as indicated on Customer's bill.