

GetGo Communications LLC
New York P.S.C. No. 1 – Communications
Effective: August 18, 2017

Leaf 35
Revision: 0
Superseding Revision:

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.11 CANCELLATION OF SERVICE

If a Customer cancels a service order or terminates Service before the completion of the term for any reason whatsoever other than a Service interruption (as defined in Section 2.7), the Customer agrees to pay to the Company:

- A. All nonrecurring charges as specified in this Tariff; plus
- B. Any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus
- C. All recurring charges specified in this Tariff for the balance of the then current term.

2.12 NOTICES AND COMMUNICATIONS

All notices or other communications required to be given pursuant to this Tariff will be delivered via electronic notice and/or first-class mail. The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.13 SPECIAL CONSTRUCTION AND SPECIAL ARRANGEMENTS

2.13.1 Special Construction and Non-Routine Maintenance

Subject to the agreement of the Company and to the provisions contained in this Tariff, the Company may undertake special construction, special arrangements and non-routine maintenance on a reasonable-efforts basis at the request of the Customer. At its sole discretion and subject to any conditions that it may choose to impose, the Company may perform such special construction, special arrangements and non-routine maintenance outside of its regular business hours or in hazardous locations. Special arrangements include any Service or Facility relating to a telecommunications service not otherwise specified under this Tariff, for the provision of Service on an expedited basis, or in some other manner different from the normal tariff conditions. In such cases, charges based on the cost of labor, material and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customers' request, extends beyond regular business hours into time periods including, but not limited to weekends, holidays and/or nights, additional charges may apply.

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Cancelled by supplement No. 1 effective 08/30/2023