

GetGo Communications LLC
New York P.S.C. No. 1 – Communications
Effective: August 18, 2017

Leaf 42
Revision: 0
Superseding Revision:

SECTION 3 – DESCRIPTION OF SERVICE (Cont'd)

3.5 ADDITIONAL LOCAL EXCHANGE SERVICE OFFERINGS (Cont'd)

3.5.5 Caller ID

Displays the name and telephone number of an incoming Call on a CPE device attached to the Customer's telephone line.

3.5.6 Call Forwarding

A. Call Forwarding – Universal. This service allows the Customer to forward Calls to any telephone number or station in the Customer Group that their station is allowed to call, including voicemail and the attendant. Call Forwarding – Universal takes precedence over Call Forward – No Answer and Call Forward – Busy, and calls are forwarded immediately.

B. Call Forwarding – No Answer. Calls are automatically forwarded to a pre-arranged number or station in the Customer Group after a specified number of approximate rings.

C. Call Forwarding – Busy. Calls are automatically forwarded to a pre-arranged number or station in the Customer Group when the user's line is busy.

3.5.7 Call Waiting

When a line is in use, Call Waiting will generate an audible tone that will allow the user to know that another Call is coming in. The user may answer the new Call, and alternate between Calls, by pressing the hook flash switch on the telephone.

3.5.8 Cancel Call Waiting

Allows the user, on a per-Call basis, to cancel the Call Waiting function by dialing *70 before making a Call.

3.5.9 Call Transfer

Allows a user to transfer a Call to another station within the Customer Group or to an outside telephone number.

3.5.10 Three-Way Calling

Permits a user to place an existing Call on hold, dial another station in the Customer Group or outside telephone number, and bridge the new Call to the existing connection.

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Cancelled by supplement No. 1 effective 08/30/2023