GetGo Communications LLC New York P.S.C. No. 1 – Communications Effective: August 18, 2017 Leaf 18 Revision: 0 Superseding Revision:

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.2 LIMITATIONS ON LIABILITY (Cont'd)

2.2.1 Indemnification and Limits on Liability (Cont'd)

B. The Company shall be indemnified, defended and held harmless by the Customer or End User from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, insinuated, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use, or removal of any Company or Customer-provided equipment, or Facilities or Service provided by the Company.

C. The Company assumes no responsibility for the availability or performance of any systems or related facilities under the control of other entities, whether or not affiliated with the Company, or for facilities provided by other entities to the Customer, regardless of whether the facilities are used to provide Service to the Customer or if the Company has acted as the Customer's agent in arranging for such facilities.

D. Except as otherwise stated in this Tariff, any claim of any nature against the Company shall be deemed conclusively to be waived unless presented in writing to the Company within thirty (30) days after the date of the event or occurrence constituting the basis of the claim.

E. The Company is not liable for any errors and omissions in local Directories. In cases where the Company imposes a specific charge for the directory listing, the Company's liability for any such error or omission shall not exceed the amount paid by the Customer for such charge.

F. The Company makes no warranties or representations express or implied, in fact or by operation of law, statutory or otherwise, including any warranties of merchantability or fitness for a particular use, except those expressly set forth herein.

G. The Company is not liable for any charge incurred by Customer or End User when any long distance (Toll Call) carrier or alternative operator service provider accepts third-number billed or collect calls.