GetGo Communications LLC New York P.S.C. No. 1 – Communications Effective: August 18, 2017 Leaf 17 Revision: 0 Superseding Revision:

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.2 LIMITATIONS ON LIABILITY (Cont'd)

2.2.1 Indemnification and Limits on Liability (Cont'd)

7. Defacement of or damage to Customer premises resulting from the furnishing of Service or equipment on such premises or the installation or removal thereof,

8. Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected, to the Company's Facilities;

9. Any intentional, wrongful act of a Company employee when such act is not within the scope of the employee's responsibilities for the Company and/or is not authorized by the Company;

10. Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this Tariff,

11. Any act, omission or network condition resulting in the non-availability of 911, E911, or similar services for any reason including, without limitation and by way of example only, due to any failure of Service functionality or interruption of electric service to Customer's premises;

12. Any non-completion of calls due to network busy conditions or network failures;

13. Any calls not actually attempted to be completed during any period that Service is unavailable;

14. Blockages by other providers of services on the public switched network;

15. Any damage to CPE resulting from use of that system with the Service; and

16. Any breach in the privacy or security of communications transmitted over the Company's Facilities.