GetGo Communications LLC New York P.S.C. No. 1 – Communications Effective: August 18, 2017 Leaf 13 Revision: 0 Superseding Revision:

SECTION 1 – DEFINITIONS AND ABBREVIATIONS (Cont'd)

1.2 DEFINITIONS OF TERMS (Cont'd)

Termination of Service - Discontinuance of both incoming and outgoing Service.

Toll Call - A completed Message between customers in different exchanges for which message toll rates are applicable.

Traffic - Call volume based on number and duration of Messages.

Transmission - The process of sending information from one point to another.

Trouble Report - Any customer complaint to the Local Exchange Carrier regarding the operation of the Network affecting their Basic Local Exchange Service, including both service-affecting conditions or out of service conditions.

Trunk - A Transmission path between switching units, switching centers and/or toll centers.

Trunk Group - A set of trunks, which are Traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

User - A Customer, or any other person authorized by a Customer to use Service provided under this Tariff.

Vertical Services - Optional telecommunication services, including, without limitation, Caller ID or Call Waiting, that a customer may choose to have added to its basic Access Line.