GetGo Communications LLC New York P.S.C. No. 1 – Communications Effective: August 18, 2017 Leaf 12 Revision: 0 Superseding Revision:

SECTION 1 – DEFINITIONS AND ABBREVIATIONS (Cont'd)

1.2 DEFINITIONS OF TERMS (Cont'd)

Network - The aggregate of Transmission systems and switching systems. It is an arrangement of Channels, such as loops, trunks and associated switching Facilities.

Network Interface - The point of termination on the customer premises at which the Local Exchange Carrier's responsibility for the provision and maintenance of Network Channel or line service ends. The Network Interface is part of the Network and the order of appearance of Central Office lines on it is determined solely by the Local Exchange Carrier.

Nonrecurring Charge - A one-time charge made under certain conditions to recover all or a portion of the cost of installing Facilities or providing Service.

Normal Business Hours - The hours of 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays.

Outside Plant - The telecommunications equipment and facilities installed on, along, over, or under streets, alleys, highways, or on private rights-of-way between the Central Office and customer locations or between Central Offices.

Point of Termination - The point of demarcation within a Customer-designated premises at which the Company's responsibility for the provision of access service ends. The point of demarcation is the point of interconnection between Company communications Facilities and Customer-provided facilities as defined in Part 68 of the Federal Communications Commission's Rules and Regulations.

Premises - The physical space designated by the Customer for the termination of the Company's Point of Termination. The Premises is that space occupied by an individual Customer in a building, in adjoining buildings occupied entirely by that Customer, or on contiguous property occupied by the Customer separated only by a public thoroughfare, a railroad right of way, or a natural barrier.

Rate - Money, charge, fee or other assessment billed to Customers for services or equipment.

Recurring Charge - The monthly charge to the Customer for Service, Facilities and equipment, which continue for the agreed upon duration of the Service.

Service - Any Telecommunications Service(s) provided by the Company under this Tariff.

Telecommunications Service - The offering of telecommunications for a fee directly to the public, or to such classes of users as to be effectively available directly to the public, regardless of the facilities used.