Received: 07/18/2017
Status: CANCELLED
Effective Date: 10/01/2017

GENERAL INFORMATION - Continued

If at the end of eight (8) months of consecutively estimated bills for gas service, the customer and/or Access Controller does not respond to the request for a special appointment, a second letter may be sent offering a special appointment and advising the recipient that if he or she fails to make an appointment a special charge of twenty-five dollars ($25.00) will be added to the next bill, and every bill thereafter, of the customer or Access Controller who refuses or fails to provide access to the meter. Where applicable an Access Controller, landlord, management agent or building superintendent who fails to permit access to an area containing one or more meters will be charged twenty-five dollars ($25.00) on his account at the premises.

If the customer and/or Access Controller fails to arrange an appointment in response to the second appointment letter within two (2) months of its mailing, twenty-five dollars ($25.00) may be added to the customer's or Access Controller's next bill, and every bill thereafter until access is granted. In accordance with the Commission's directive, the Company may apply for a court order to gain access to the meter and shall inform the customer and/or Access Controller by registered letter when it intends to exercise this right. The letter shall inform the customer and/or Access Controller that the purpose of obtaining such a court order shall be to permit the Company to replace a meter or, if physically feasible, install an automatic meter reading ("AMR") device or relocate the meter to preclude future estimated billing. The court costs and a one hundred dollar ($100) charge for the relocation of the meter or, with the request and consent of the consumer or Access Controller, a charge equal to the actual costs incurred by the Company, including materials and labor, for the installation of an AMR device, shall be paid by the customer and/or Access Controller and the letter shall so state.

Cancelled by 5 Rev. Leaf No. 30 Effective 10/01/2017
Effective date postponed to 10/01/2017. See Supplement No. 83.