Sonic Systems, Inc. NY PSC Tariff No. 1 Effective: 03/01/18 Leaf No. 23 Revision 0 Superseding Revision

## END-USER TELECOMMUNICATIONS SERVICES TARIFF

SECTION 4- LIFELINE AND LINK-UP SERVICE

## SECTION 5- CONTRACTS AND INDIVIDUAL CASE BASIS ARRANGEMENTS

## 4.1 Contracts

The Company may provide any of the services offered under this Intrastate Tariff, or combinations of services, to Customers on a contractual basis. The terms and conditions of each contract offering are subject to the agreement of both the Customer and Company. Such contract offerings will be made available to similarly situated Customers in substantially similar circumstances. Rates in other sections of this Intrastate Tariff do not apply to Customers who agree to contract arrangements, with respect to services within the scope of the contract.

Services provided under contract are not eligible for any promotional offerings that may be offered by the Company from time to time.

## 4.2 Individual Case Basis Arrangements

Arrangements will be developed on an individual case basis (ICB) in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis.

By: Andrew DeMattia Chief Operating Officer 141 Grays Pond Lane Centreville, MD 21617