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Sonic Systems, Inc. NY PSC Tariff No. 1 Effective: 03/01/18 Leaf No. 19 Revision 0 Superseding Revision

END-USER TELECOMMUNICATIONS SERVICES TARIFF

2.14 Access to Customer's Premises

The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the company to enter the premises of the Customer or any joint user or customer of the customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

SECTION 2- RULES AND REGULATIONS, (Cont'd.)

2.15 Credit Requirements

The Company reserves the right to deny or cancel service to an entity that does not meet the Company's credit requirements or for which credit information is not available.

2.16 Late Payment Charges

- A. Customer bills for telephone service are due on the date specified on the bill. A Customer is in default unless payment is made on or before the due date specified on the bill, which shall be not less than 15 days from the date of the bill. If payment is not received by the Customer's next billing date, a Late Payment Charge of \$2.50 plus an interest charge of 1.5 percent on the unpaid balance will be applied to all amounts previously billed under this Intrastate Tariff, excluding one month's local service charge, but including arrears and unpaid late payment charges.
- B. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.

By: Andrew DeMattia Chief Operating Officer 141 Grays Pond Lane Centreville, MD 21617