

Sonic Systems, Inc.
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END-USER TELECOMMUNICATIONS SERVICES TARIFF

3.5 Taxes and Surcharges.....	22
SECTION 4- LIFELINE AND LINK-UP SERVICE	23
SECTION 5- CONTRACTS AND INDIVIDUAL CASE BASIS ARRANGEMENTS.....	23
4.1 Contracts	23
4.2 Individual Case Basis Arrangements	23

CONTACTING THE PUBLIC SERVICE COMMISSION

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York State Department of Public Service by phone, online or by mail.

1. By Phone:

Helpline (for complaints/inquiries):
1-800-342-3377 for Continental United States or,
1-800-662-1220 for Hearing/Speech Impaired: TDD or,
518-472-8502 for fax

2. Online:

<http://www.dps.ny.gov/complaints.html> or,

3. By Mail:

NYS Department of Public Service
Office of Consumer Services
3 Empire State Plaza
Albany, NY 12223-1350

By: Andrew DeMattia
Chief Operating Officer
141 Grays Pond Lane
Centreville, MD 21617