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ATX Licensing, Inc. Leaf: 10 P.S.C. NO. 1 TELEPHONE Revision: 0 Effective Date: 11/11/2017 Superseding revision:

SECTION 4 - REGULATIONS (Cont'd)

4.1 <u>Undertaking of the Company</u> (Cont'd)

Limitations on Liability 4.1.4

- A. Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including, but not limited to, mistakes, omissions, interruptions, delays, or errors, or other defects, misrepresentations, or use of these services; or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in this Tariff.
- В. Except for the extension of allowances to the Customer for interruptions in service as set forth in this Tariff, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay. interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- The liability of the Company for errors in billing that result in C. overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

Issued By: Cesar Caballero, Sr. Regulatory Counsel, 4001 N Rodney Parham Rd, Little Rock, AR 72212