US LEC Communications, LLC NY P.S.C. No. 2 – Telephone Effective Date: October 29, 2017 Leaf 41 Revision: 0 Superseding Revision:

## SECTION 2 – REGULATIONS, (CONT'D.)

## 2.11 Operator Services Rules (Cont'd.)

2.11.2 The Company will comply with the following provisions:

Providers of intrastate operator assisted communications services shall not take any action or enter into any arrangement which restricts end-user selection among competing interexchange telephone corporations or end users access to competing providers of intrastate operator assisted communications services, or pay any commissions or other compensation to any entity engaged in such action or arrangement.

## 2.12 Account Handling Charge

Account Handling Charge is assessed to a customer's account for each Company attempt to return an outstanding credit balance to the customer if a first mailing is returned undeliverable. This charge is for maintaining the account after the initial attempt and for each subsequent attempt. This charge will not be assessed more than twice a year.

Account Handling Charge: \$30.00 for each subsequent attempt