

WINDSTREAM COMMUNICATIONS, LLC
PSC No: 1 – Telephone
Effective Date: November 3, 2017

Leaf: 68
Revision: 0
Superseding Revision:

6. Specialized Services, Rates and Regulations (Cont'd)

6.3 Prepaid Card Services (Cont'd)

6.3.3 Maximum Rates and Charges

6.3.3.A. Windstream Prepaid Cards are available in various denominations of units as specified by the Company. This price is inclusive of all taxes. Prepaid Cards will be sold at prices rounded to the nearest cent.

<u>Domestic</u> <u>Denominations</u>	<u>Price Per Unit</u>
All Units	\$.50

Cards will be decremented by one unit for each minute or fractional part of a minute for interstate calls. These rates apply twenty-four hours per day, seven days per week.

6.3.3.B. Credit Allowances

A credit allowance for the Windstream Prepaid Card Service is applicable to that portion of a call that is interrupted due to poor transmission, one-way transmission, or involuntary disconnection of the call. A Customer may also be granted credit for reaching a wrong number. To receive the proper credit, the Customer must notify the Company at the designated Customer Service Number printed on the Windstream Prepaid Card and furnish the called number, the trouble experienced, and the approximate time the call is placed.

Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212