

US LEC Communications, LLC
NY P.S.C. No. 2 – Telephone
Effective Date: October 29, 2017

Leaf 70
Revision: 0
Superseding Revision:

SECTION 8 - MISCELLANEOUS SERVICES, (CONT'D.)

8.3 Directory Assistance

8.3.1 Description

A Customer may obtain Directory Assistance in determining telephone numbers within the State of New York by calling the Directory Assistance operator.

8.3.2 Rates

A. Directory Assistance charges apply for all requests for which the Company's facilities are used. Each number requested is charged as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

| | Minimum | Maximum |
|----------------------|--------------------|--------------------|
| Per Number Requested | \$0.56 (intraLATA) | \$1.99 (intraLATA) |

B. A credit will be given for calls to Directory Assistance when:

- the Customer experiences poor transmission or is cut-off during the call,
- the Customer is given an incorrect telephone number, or
- the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

Issued by: Senior Regulatory Counsel, 4001 Rodney Parham Rd., Little Rock, AR 72212