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ATX Licensing, Inc.

P.S.C. NO. 1 TELEPHONE

Effective Date: 11/11/2017

Leaf: 33

Revision: 0

Superseding revision:

SECTION 4 - REGULATIONS (Cont'd)

4.8 <u>Allowances for Interruptions in Service</u> (Cont'd)

- 4.8.4 Application of Credits for Interruptions in Service (Cont'd)
 - C. No credit allowance will be given for an interruption of eight (8) hours or less in the case of a Catastrophic Interruption, or of three (3) hours or less in the case of a Non-Catastrophic Interruption. Customer shall be credited for an interruption in excess of eight (8) hours or three (3) hours, as the case may be, at the rate of 1/1440 of the monthly charges applicable to Customer's service which is subject to the interruption for each half hour or major fraction thereof that an interruption continues, such interruption to be measured from (i) the time of notice by Customer to Company that an interruption has occurred to (ii) the time of restoration. No more than thirty (30) days credit will be allowed for any one-month period.

Issued By: Cesar Caballero, Sr. Regulatory Counsel, 4001 N Rodney Parham Rd, Little Rock, AR 72212 Cancelled effective 02/19/2021.