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ATX Licensing, Inc.

P.S.C. NO. 1 TELEPHONE

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## SECTION 4 - REGULATIONS (Cont'd)

## 4.8 <u>Allowances for Interruptions in Service</u> (Cont'd)

## 4.8.2 Limitations of Allowances (Cont'd)

- D. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. During any period in which the Customer continues to use the service on an impaired basis;
- F. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction;
- H. That was not reported to the Company within thirty (30) days of the date that service was affected; and
- I. That occurs during the course of routine maintenance, testing and/or adjustment of the Network or facilities related to the provisions of service.

## 4.8.3 <u>Use of Another Means of Communications</u>

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

Issued By: Cesar Caballero, Sr. Regulatory Counsel, 4001 N Rodney Parham Rd, Little Rock, AR 72212 Cancelled effective 02/19/2021.