

ACN Communication Services, LLC
New York PSC No. 1 - Telephone
Effective Date: September 14, 2017

Leaf: 5
Revision: 0
Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user local exchange communications services by ACN Communication Services, LLC hereinafter referred to as the Company, to Customers within the state of New York. Services are furnished subject to the availability of facilities and subject to the terms and conditions set forth herein.

All Services in this tariff are grandfathered and available to existing Customers only. Services are not available for new installations.

This tariff is on file with the New York Department of Public Service. In addition, this tariff is available for review at the main office of ACN Communication Services, LLC at 1000 Progress Place NE, Concord, North Carolina 28025.

CONTACTING THE PUBLIC SERVICE COMMISSION

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York State Department of Public Service by phone, online or by mail.

1. By Phone:

Helpline (for complaints/inquiries):
1-800-342-3377 for Continental United States or,
1-800-662-1220 for Hearing/Speech Impaired: TDD or,
518-472-8502 for fax

2. Online:

<http://www.dps.ny.gov/complaints.html> or,

3. By Mail:

NYS Department of Public Service
Office of Consumer Services
3 Empire State Plaza
Albany, NY 12223-1350

Issued by: Treasurer/CFO
1000 Progress Place, Concord, North Carolina 28025

NY11704