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Talk America, LLC

NY PSC No. 2 – Telephone

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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 3 - CONNECTION CHARGES

# 3.1 Connection Charge

### 3.1.1 General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment.

	<u>Residential</u>	<u>Business</u>
Minimum	\$ 30.00	\$ 75.00
Maximum	\$120.00	\$300.00

# 3.1.2 Exceptions to the Charge

- A. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the Customer's exchange.
- B. No charge applies for one change in the class of Residential service, provided that the change is ordered within 90 days of the initial connection of the Customer's exchange service.
- C. From time to time the Company may waive or reduce the Connection Charge in conjunction with a special limited promotion.

## 3.2 Restoral Charge

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 1 of this Tariff.

	<u>Residential</u>	<u>Business</u>
Minimum	\$ 5.00	\$ 5.00
Maximum	\$80.00	\$80.00

Issued by: Senior Regulatory Counsel, 4001 Rodney Parham Rd., Little Rock, AR 72212