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**PAETEC Communications, LLC** New York P.S.C. No. 1 - Telephone Leaf: 26 Revision: 0 Superseding Revision:

Effective: October 29, 2017

### INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

### SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.16 Invoices

A Customer's invoice information is presented in either a paper or an electronic format, as chosen by the Customer. The paper invoice will be sent by mail, and the electronic version is accessible either via the Internet or by e-mail to the Customer. Both of these options are available at no charge to the Customer. Should the Customer request to receive, by mail, an additional copy of their invoice in paper format, the Customer may be responsible for a charge as indicated in the rate section following.

### A. Rates

Please see the rate section at the end of this tariff for current rates.

# 2.17 <u>Account Handling Charge</u>

Account Handling Charge is assessed to a customer's account for each Company attempt to return an outstanding credit balance to the customer if a first mailing is returned undeliverable. This charge is for maintaining the account after the initial attempt and for each subsequent attempt. This charge will not be assessed more than twice a year.

Account Handling Charge: \$30.00 for each subsequent attempt

Issued By: Senior Regulatory Counsel, 4001 Rodney Parham Rd., Little Rock, AR 722212