

PAETEC Communications, LLC
NY PSC Tariff No. 2 - Telephone
Effective Date: October 29, 2017

Leaf: 145
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES TARIFF

SECTION 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.11 CRITICAL FACILITIES ADMINISTRATION SERVICE (Cont'd)

7.11.4 Obligation of the Company

- a. The Company will maintain data and restrict access by each CFA Subscriber to information relative to that Customer's subscribed circuits.
- b. The Company will identify the physical path of each subscribed circuit whenever requested by the CFA Subscriber so as to allow the Subscriber to ascertain with a reasonable degree of accuracy the actual physical path of each subscribed circuit. Where the Company systems permit, information will be transmitted to the Subscriber in the form of an AutoCAD file with the coordinates included. The Subscriber must provide its own software capable of reading an AutoCAD file.
- c. For circuits provided in concert with other carriers, the Company, when acting as the Prime Contractor will obtain and forward information regarding the connecting carrier's portion of the physical path of the subscribed circuit to the CFA Subscriber as expeditiously as possible.
- d. Provision of CFA Service will be suspended in the instance of a major telephone outage. Once subscribed circuits are restored to service, the Company will make updated physical path information available to the Subscriber within ninety days of the restoration of service upon request.

7.11.5 Rates

If the Company is acting as the Prime Contractor, the CFA Subscriber may be billed the Company's tariff charges, in addition to those tariffed charges established by any connecting carrier for the service. The Company will give the CFA Subscriber a good faith estimate of the time needed to perform the requested service, including the time that may be needed to obtain information from connection carriers, if applicable. A record order charge may also apply if the Customer orders CFA Service after the establishment of its TSP Service.