

PAETEC Communications, LLC
NY PSC Tariff No. 2 - Telephone
Effective Date: October 29, 2017

Leaf: 148
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES TARIFF

SECTION 8 - DIRECTORY (Cont'd)

8.1 ALPHABETICAL DIRECTORY (Cont'd)

8.1.1 Directory Listings (Cont'd)

8.1.1.5 Directory listing are provided in connection with each Customer service as specified herein.

- A. Primary Listing: A primary listing contains the name of the Customer, or the name under which a business regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
- B. Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 8.1.1.5.F.
- C. Nonpublished Listings: Listings that are not printed in directories nor available from Directory Assistance. A Nonpublished Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records subject to the provisions set forth in Section 8.1.1.5.F.
- D. Nondirectory Listed Numbers: A Nondirectory listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates for Nondirectory Listed Numbers are specified in Section 8.1.1.5.F.
- E. Foreign Listings: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.

Effective December 11, 2010, where the Customer requests protection of his or her identity in connection with the Customer's purchase of telephone service, and the customer is a victim of domestic violence as defined in Section 459-a of the social services law, and for whose benefit any order of protection, other than a temporary order of protection, has been issued by a court of competent jurisdiction, the Company shall waive the otherwise applicable charges for a non-published telephone listing. This waiver of charges shall be for the duration of the applicable, non-temporary, order. A customer requesting such an accommodation may be required to provide a copy of the order of protection to the Company. Any non-published listings provided under this Paragraph 8.1.1.5.c.1 shall conform to all the same requirements of other non-published listings, as described in this Section 8.

Cancelled by supplement No. 1 effective 02/20/2021

Issued By: Senior Regulatory Counsel, 4001 Rodney Parham Rd., Little Rock, AR 72212